

At Jeugdbescherming Brabant for parents and caregivers





At Jeugdbescherming Brabant

You are currently receiving support from Jeugdbescherming Brabant (Child Protection Services Brabant). In this folder, we will tell you what this means for you, your child(ren) and your family, and how we work. Good cooperation with you is important for the safety and development of your child(ren). Getting to know each other and understanding each other, that's what we invest our energy in. Our motto is **safety first!**



Safe Together!
Children grow up safe.

Our mission

We are here for children who need support to grow up in a safe environment. Jeugdbescherming Brabant feels responsible for the future of these children. We stand for safety in the family. And for a good working relationship with the people in and around the family. Children, families and all those involved can rely on our care and attention.

Responsibility

In the Netherlands, children under the age of 18 are considered minors. This means that they are not allowed to make certain decisions on their own. Usually, the parents have custody. Custody means that the parents are responsible for the care and upbringing of the child. They also take care of the child's finances and belongings. Moreover, they are the legal representatives of the child. This means that they decide on matters that the child cannot or is not allowed to decide for themselves. Some parents cannot have custody of their child or children. In this case, someone else has custody, either a guardian (a person who has legal custody of the child, 'voogd' in Dutch) or an organisation such as child protective services, e.g., Jeugdbescherming Brabant. When someone other than the parents has custody of a child, this is called guardianship.

What does Jeugdbescherming Brabant do?

Jeugdbescherming Brabant makes sure that help and support is provided when there are serious concerns about the safety and development of children and young people. A juvenile court has issued a child protection order. An order means that you are legally obliged to receive help and support in bringing up your child or children. Jeugdbescherming Brabant is an organisation that, by order of the court, carries out the child protection orders and ensures that the right kind of help is provided.





There are three types of child protection orders.

1. Supervision Order (Ondertoezichtstelling, OTS)

If there are serious concerns about a child's safety or development, the juvenile court may issue a supervision order (OTS). The OTS lasts for a maximum of 12 months, after which it can be extended.

Before the order is issued, the Child Protection Board (Raad voor de Kinderbescherming, an organisation that works to protect children whose development is at risk) will have investigated the situation and advised on the best solution for the child.

A supervision order legally requires the family to accept help. A child protection worker from Jeugdbescherming Brabant will check that the help is being provided. As the parent, you keep custody of your child.

Cooperation

We aim for good cooperation with you. It is important for you and your child that you co-operate with the mandatory assistance. A child protection worker can require you to do this. We will work with you and your child (depending on your child's age) to see how we can improve the situation. We will consider the options available to you, your family and those involved with the family.

Responsibility

We will record all agreements we make with you in your file. We will note down what you can and want to do, how you want to go about it and when that should be done. We will look for help or liaise with the help that is already involved in your family. We do not provide this help ourselves, other organisations do. We regularly discuss how things are going. We will adjust agreements if this is necessary. Together we look at when the OTS can stop and what kind of help is needed.

Provisional Supervision Order (Voorlopige Ondertoezichtstelling, VOTS)

Is there a crisis? Then the juvenile court can issue a Provisional Supervision Order (voorlopige ondertoezichtstelling, VOTS). This is an OTS for up to three months. During these three months, the Child Protection Board (Raad voor de Kinderbescherming) investigates the situation and considers whether an OTS for a longer period is needed. This is decided by the juvenile court. A hearing is held within two weeks as required by Dutch law. This means that the situation is discussed in a meeting at the court. During the hearing, you will have the opportunity to say what you think about the order.



2. Guardianship (Voogdij)

If the juvenile court issues a guardianship order (voogdijmaatregel), custody no longer rests with you as the parents, but with Jeugdbescherming Brabant. The order will be carried out by a child protection worker from Jeugdbescherming Brabant. In the case of a guardianship order, the child protection worker is responsible for the upbringing and development of your child. We make decisions about things like where your child lives or which school they go to. We always look at what is best for the child.

A safe home

A guardianship order means that your child will live with relatives, in a foster family (another family) or with a children's welfare provider (an organisation that looks after children). With the aim of providing a safe, stable, and peaceful home situation for your child.

Responsibility

Jeugdbescherming Brabant manages your child's money (savings), if they have any. As a parent, you remain responsible for the upkeep of your child. Even if you no longer have parental custody of your child at the moment and your child no longer lives at home. You are still required to contribute to expenses such as clothing or pocket money. You are still your child's parent and are entitled to information about how your child is doing. You also have the right to contact your child, but not if the court decides this is not good for the child.

Provisional Guardianship (Voorlopige Voogdijmaatregel, VoVo)

Is there a crisis? Then the juvenile court can issue a provisional guardianship order (voorlopige voogdijmaatregel, VoVo). During this time, the Child Protection Board investigates your child's situation: is a guardianship order necessary or can the provisional guardianship be lifted? This is decided by the juvenile court judge. You will get the opportunity to say what you think about this to the Child Protection Board and to the juvenile court during the hearing.

3. Youth Probation Service (Jeugdreclassering, JR)

For example, if a child plays truant, commits a theft or has robbed someone, they will have dealings with the police or the justice system. The juvenile court or public prosecutor may impose a juvenile rehabilitation order from the Youth Probation Service. The Youth Probation Service serves to give young people guidance with the aim of getting them to stop their criminal behaviour. This is how we protect the young person as well as society. The order will be carried out by a youth probation officer from Jeugdbescherming Brabant.

Help

We want to make sure that your child's life gets back on track. It is important that your child learns to make different, positive choices for themselves and their future. This often requires more help or counselling. The youth probation officer will arrange this with your child, together with you as a parent and with the people involved in the family. We do not provide this help ourselves. Other organisations do this.

Mandatory

The juvenile rehabilitation order is mandatory. The youth probation officer checks that your child is complying with the agreements. If they are not, this may affect their sentence. There are different types of youth probation. They depend, among other things, on the seriousness of what a child has done and how often it has happened.

Who are these orders for?

OTS and guardianship can be imposed on children between the ages of 0 and 18. By law, a child is an adult and responsible for themselves once they turn 18. We prepare the child for this with the help of a plan. A juvenile rehabilitation order can be imposed on children and young people from the age of 12 and can continue until the age of 18 or 23, depending on the type of order.





Emergency Crisis Care (Spoedeisende Zorg, SEZ)

Is there a crisis and is immediate help needed? Then there is the **Emergency Crisis Care (SEZ)**. This is care that needs to be provided as quickly as possible, within a few hours. Our Emergency Care Service is available day and night for children, young people and parents. Depending on the situation, SEZ staff will go to the place where the emergency is or handle the situation over the phone. More information can be found on our website [here](#).

Do you need immediate help due to a crisis situation? Don't hesitate to call SEZ on: 088 – 0666 999.

Rights and obligations

As a client, you have rights and obligations, as does Jeugdbescherming Brabant. Jeugdbescherming Brabant keeps a file on every client. This file contains personal details such as name, address and date of birth. The file is confidential. Jeugdbescherming Brabant treats all data with the utmost care. Clients are entitled to view their file at any time. You can find more information about your rights and obligations [here](#) on our website.

Privacy

We adhere to privacy legislation. This law sets out how an organisation must handle (digital) personal data. For example, the law regulates who we can share information about your child and family with and who is allowed to view the file.

Complaints

Our staff will do their best to help you and your child as much as possible. However, there may be times when you are not satisfied. We want to work with you to resolve this. There are three ways of dealing with complaints:

1. By talking things over with the staff member to find a solution;
2. Through mediation provided by the team leader or a complaints officer;
3. By submitting a complaint to the complaints committee.

More information can be found on our website [here](#).

Glossary

**JBB = Jeugdbescherming Brabant
(Child Protection Services
Brabant)**

Jeugdbescherming Brabant (JBB) is an organisation that is responsible for carrying out orders after a ruling issued by the juvenile court, such as supervision, guardianship and juvenile rehabilitation. These orders are in place to enable children to grow up and develop as safely as possible.

Child protection order

A juvenile court has issued a child protection order. This means that parents receive help and support that is mandatory to enable the child/children to grow up and develop as safely as possible. JBB carries out the order on the instructions of the court and ensures that the right help is provided.

**OTS = Supervision Order
(Ondertoezichtstelling)**

The supervision order (OTS) is an order, issued by the juvenile court, whereby the family receives mandatory help in raising the child/children. A child protection worker from Jeugdbescherming Brabant gives advice on parenting and provides specific help. The parents are required to cooperate with the advice and instructions of the child protection worker. The parent keeps custody of the child. The OTS lasts for a period of up to 12 months and can then be extended.

**VOTS = Provisional Supervision
(Voorlopige Ondertoezichtstelling)**

In the event of a crisis, the juvenile court can issue a provisional supervision order (VOTS). This is a provisional OTS lasting up to three months. During these three months, the Child Protection Board (Raad voor de Kinderbescherming) investigates the situation and considers whether an OTS is needed for a longer period of time. The juvenile court makes this decision.

Guardianship (Voogdij)

In the case of guardianship, custody no longer rests with the parents, but with a child protection worker from Jeugdbescherming Brabant. The juvenile court has issued this order. With a guardianship order, custody rests with Jeugdbescherming Brabant and the child protection worker is responsible for the upbringing and development of your child.

**VoVo = Provisional Guardianship
(Voorlopige Voogdij)**

In the event of a crisis, the juvenile court may issue a provisional guardianship order (VoVo). During this time, the Child Protection Board will investigate the situation and see whether a longer-term guardianship order is needed or if it can be lifted. The juvenile court makes this decision.

**JR = Youth Probation Service
(Jeugdreclassering)**

For example, a child may have dealings with the police or the justice system if they play truant or have committed a theft. The juvenile court or the public prosecutor may impose a juvenile rehabilitation (JR) order from the Youth Probation Service. The Youth Probation Service provides guidance and monitoring to young people with the aim of getting them to stop their criminal behaviour. The order will be carried out by a juvenile rehabilitation officer from Jeugdbescherming Brabant.

**SEZ = Emergency Care Service
(Spoedeisende Zorg)**

If there is a crisis and immediate help is needed, there is the Emergency Care Service (SEZ). This is care that needs to be provided as quickly as possible, within a few hours. The Emergency Care Service is available day and night for children, young people and parents.

Would you like more information or do you have any questions?

You can find more information on our [website](#). Ask your child protection worker or youth probation officer to help you with this. If you have any questions, ask your child protection worker or youth probation officer.

Jeugdbescherming Brabant:

- Works for and with children and young people who are in unsafe situations.
- Works together with the family and its network to create a safe upbringing environment.
- Carries out child protection measures following a court ruling, such as supervision orders, guardianship, and youth probation.

Client Board

Jeugdbescherming Brabant has a dedicated Client Board. The Client Board is made up of representatives of all clients: (foster) parents and young people. They deal with matters that are important to all clients, such as the complaints mechanism, employee participation, and the quality and safety policy. They also give solicited and unsolicited advice to the director and management.

New members are always welcome!

Participate, come up with ideas and have your say. You can apply via clienraad@jbbrabant.nl

Locations

Etten-Leur West Brabant

Bredaseweg 123
4872 LA Etten-Leur
Postbus 11
4870 AA Etten-Leur
Telefoon 088-2439044

Tilburg Central Brabant

Saal van Zwanenbergweg 3
5026 RM Tilburg
Postbus 339
5000 AH Tilburg
Telefoon 088-2439033

's-Hertogenbosch Northeast Brabant

Pettelaarpark 62
5216 PP 's-Hertogenbosch
Postbus 1163
5200 BE 's-Hertogenbosch
Telefoon 088-2439011

Helmond Southeast Brabant

Sobriëtasplein 102
5701 MJ Helmond
Postbus 761
5700 AT Helmond
Telefoon 088-2439022

